

Garage Promise

Our garages promise:

Customer transparency:

- To check over your car for any safety issues
- To always consult with you prior to undertaking any additional work that is identified by the workshop
- To provide you with transparent quoting and billing for all work
- To provide you with a digital service record of the work carried out

Quality of work:

- To use professional equipment to diagnose faults on your car
- Professionally trained technicians will carry out the maintenance and repair work
- Use original Manufacturer parts or parts of an equivalent high quality, and retain any parts we have removed for your inspection
- Guarantee all work for 12 months and protect any warranty on the car

Customer confidence:

- To be inspected by us to ensure compliance with our high standards and this Promise
- To offer Alternative Dispute Resolution in the unlikely event you have any issues that need resolving